

Terms and Conditions - Australia Skilled Category Immigration Visas

Please note that these conditions may vary depending on your particular circumstances. For example, we would only offer a money back guarantee if we thought that you had a good case.

1. We will deal with all matters relating to your immigration application at the Department of Immigration and Multicultural and Indigenous Affairs (DIMIA) office in Adelaide, Australia and other relevant Government Departments. This will include correspondence, verbal communication, and, where necessary, drafting relevant documentation. We will also deal with your skills assessment for Australia.
2. Our total service fees for your case will be £1762.50 (including VAT) on a no-win/no-fee basis. This is payable in three equal instalments of £587.50 (incl. VAT) each. We would expect £587.50 when instructed in the case, £587.50 when the application is submitted, and £587.50 on completion. We do not accept responsibility for visa fees and other disbursements, i.e. courier fees, and these expenses are not included in our refund policy. These terms are on the express understanding that you have disclosed all material facts regarding your case. If you are not resident in the EU we do not have to charge the 17.5% VAT included in our fees. We will credit the £58.75 (incl. VAT) paid for a consultation towards the last instalment of our fees.
3. If you wish to use our services to make certified copies of your original documents for the skills assessment and visa application, then a flat charge of £100 would be applicable. Alternatively, you can make your own arrangements to obtain certified copies, which you can then send directly onto us.
4. Please note that courier charges are likely to be between £50 to £100. If you wish to avoid this cost we can send documents by certified (international) mail. However, in our experience documents sent by international certified mail are far more likely to be lost in transit, and we do not recommend this option
5. We can accept a number of different methods of payment including payment by credit card, cheque, bank transfer and cash. If you pay by cheque all payments should be payable to "Workpermit.com" and sent to Workpermit.com, UK Head Office, 11 Bolt Court, Fleet Street, London, EC4A 3DQ, United Kingdom. We require £587.50 (including VAT) on account, which will be retained by Workpermit.com as an initial deposit if you decide to withdraw your application at any point during the application process, for any reason. In the unlikely event that due to a change in the requirements for entry to Australia you or your family no longer qualify for entry Workpermit.com will charge fees for the work already done.
6. You will need to submit a skills assessment application to the relevant body in Australia prior to being able to lodge a visa application. This will typically cost between £100 to £220 depending on which organisation is responsible for assessing your qualifications and work experience.

7. We usually also ask for the initial visa fees, which are currently £650, along with the second instalment of our fees, payable immediately prior to submission of your main application. Alternatively, you may pay for these fees by credit card on the visa application form when this is sent to you for your signature. Workpermit.com will then submit the main application with the visa fee to DIMIA Adelaide.
8. As a condition of our money back guarantee you will need to confirm to us that you have never had any serious problem with your immigration status in any Country in the World, and have never been convicted of any offences either in Australia or any other country in the world. You will also need to confirm that you are in good health and have more than sufficient funds to settle in Australia.
9. Save as specified in sub-clauses 2 and 5 hereof workpermit.com shall not be liable to the Client for any loss or damage whatsoever suffered by the Client as a result of a delay in workpermit.com obtaining a visa or failure to obtain and visa hereunder.
10. The liability to workpermit.com arising from the negligence of any Workpermit.com employee or agent of Workpermit.com shall be limited to any professional fees already received by Workpermit.com.
11. Any notice to be served hereunder may be sent by regular first class post to the principal place of business or the registered office of the party to be served and, if sent by mail, such service shall be deemed to have been effect on the fifth day after the date of posting.
12. The unenforceability of any part hereof shall not affect the enforceability of the balance hereof.
13. These Terms and Conditions shall be governed and interpreted in accordance with the Laws of England and Wales and the parties submit to the exclusive jurisdiction of the English courts.